

HOSTING EVALUATION

Server Locations

Do they offer multiple server locations?
Are any close to your target audience?

Price Points

Do they offer a range of packages?
What does each level include?

Cancellation Policy

How easy is it for you to leave? Do they offer refunds or assistance when moving?

Hidden Costs

Are there any 'unexpected' costs, like renewal fees?

Automatic Upgrades

Will your site stay online in peak traffic?
Which package will you be moved to?

Customer Support

What customer support do they offer?
When are they available? Online 24/7?

Migrating

How easy is the migration process? Do they offer support and guides?

Platform Compatability

Is it CMS specific? Can it cater to issues unique to your platform?

HTTPS & SSL Certs

Are these included in your plan? For what price? How easy are they to install?

Interface

How easy is their site to navigate? Can you easily find what you need?